



# Edible Art



## Specialty Cakes and Cookies

### Custom Commission Terms and Conditions

The following terms apply to all clients booking specialty reservations for in-studio pickup or delivery.

Our policies guarantee that all products created here are mindful of and compliant with all food safety health codes. Our products may contain or come into contact with milk, wheat, nuts, soy, and other allergens. You are responsible for notifying any guests of this risk and hold us harmless for allergic reactions. We may also deny specialty packaging or display requests based on these health code guidelines and our safety standards.

Our custom reservations tend to stay booked approximately 1-2 weeks in advance throughout the year, with holiday seasons remaining booked often as far in advance as 4-5 weeks. In order to reserve a custom commission, we require a minimum deposit of 50% of the commission's subtotal. This reserves your date and time, and is **non-refundable**.

Once design details have been finalized, we ensure that we obtain any and all necessary materials to create your custom commission. We reserve the right to refuse changes to a commission based on required materials or anticipated labor in relation to other standing reservations. Any changes may incur additional charges. **No changes may be made to design details within 7 business days of the reserved commission's pickup or delivery.** Any additions may be denied out of respect for and attention to other reservations on the respective date. Delivery may be added to Tuesday-Friday reservations on the condition that the delivery is scheduled and paid for within 7 business days of the reservation. Delivery may be denied based on the scheduling of other standing reservations.

We are professionals, and we are human. We reserve the right to extend a full refund and cancel a reservation in the event of accidents, natural disaster, or other causes beyond our control. We reserve the right to refuse service to any clients who bring explicit language into our studio, raise aggravated tones with, or are otherwise rude to members of our Design Team.

We require a signature upon pickup or delivery to confirm the following:

You are satisfied with the appearance of the reserved custom items, and have no objections to the design details while the commission is within the possession of Edible Art Specialty Cakes and Cookies. You understand that the designers have matched your vision to the best of their ability, especially if the design was created via solely digital correspondence and without any sort of in-studio consultation. If there are any design discrepancies, you have notified a designer who has done their best to rectify the issue prior to accepting the custom pieces. After leaving with these reserved items, you understand that Edible Art is not liable or responsible for any damages or design complaints.

By signing here, I agree to and understand the above terms and conditions, and am satisfied with the appearance and overall completion of my reserved commission: \_\_\_\_\_